



Please carefully read this document before any purchase. We recommend you to keep a copy for future reference.



F



A



Q

1. LICENSES

Who needs to buy the license?

Everyone who needs to install the font on its computer must have a license. Most of the time, graphic designers or agencies (End User) are buying the license. Nevertheless, if a designer sells a template for which the client needs to install the font software, then the client needs to purchase its own license according to the number of workstations the font software will be installed on.

How long is my license valid?

All our licenses are perpetual licenses, not subscriptions: they are valid for life and only need to be payed once. Our licenses don't have a limitation on media: you can use the font you purchased on as many projects as you want (print, web, apps...).

Can I share or transfer my license?

Our licenses are not intended to be shared or transferred. Each of our four types of licenses specify the number of workstations on which you can install the font software. These workstations must be owned by the same End-User's company and located in the same premises. If an agency hires a freelance to work within its premises and using a company-owned computer that is already included in your license, then there is no need for an additional license. However if this freelance works in another place or if he brings his own computer in the agency's premises, then a Solo license in his name must be purchased for him.

Does my printer or programmer need a license?

You can send the font software to one of your service provider (printer or programmer) for a limited amount of time if the font software is deleted as soon as your service provider finishes his mission. In that particular case there is no need to buy an additional license.

Do I need a license for my laptop?

The Solo license covers the installation of the font on one desktop computer and one laptop, provided this laptop isn't owned by someone else (intern or freelance working with you). In this case, a new Solo license is needed for this user. For all our other licenses, a laptop must be accounted as one workstation out of your purchased license's authorized number.

I have bought a Solo license, but I now have a small company, what should I do?

Please reach us directly at info@apexfoundry.com. We will make sure you only pay the price difference instead of buying a new license. Asking a downgrade however is not possible as we do not make refunds.

Which license should I purchase for use in broadcast?

If you are planning to use one of our fonts in video or for broadcast, no additional fees are necessary. However, you will need to purchase a license covering the total number of workstations used in production.

2. PRICES AND DISCOUNTS

What are your payment methods?

All payments are handled via PayPal or Stripe which accepts the following credit cards: Visa, MasterCard, American Express, Discover. You need a PayPal account in order to pay using their service. Please note that transactions via PayPal or Stripe are under their own responsibility and Terms & Conditions.

Which currency are your prices in?

All prices shown on this website are in Euros (€). However, depending on your credit card and bank account, it may be possible to choose your currency once on PayPal or Stripe to proceed with the payment.

What is your price policy?

We try to keep things simple and equitable for everyone. Mindful to an ever changing sector, shifting to a growing presence on every media, our prices are tailored to fit the size of your structure rather than the different intended applications. In this regard, a freelance working

alone, a small, medium or large company won't pay the same price: we offer 4 types of licenses: Solo, Small, Medium and Large, each with a specific amount of allowed installations. You are then free to use the font software on apps, web and print.

What is your refund and exchange policy?

All purchases are final and the product cannot be returned, refunded or exchanged. Please check your cart very carefully, as we can't be held responsible for a customer licensing the wrong font. If a technical problem render the font unusable, we will try to do everything we can to find a proper solution for you. In this case, please contact us with a detailed description of the problem at: info@apexfoundry.com.

Do you offer student discount?

Apex don't offer discounts to individuals or organizations. We believe we offer an equitable payment system tailored for every structures with adapted prices as well as discounts for families and packages. As a student, you can use our trial versions in non-commercial school projects as long as the typefaces and foundry are duly credited.

How can I update my purchased typefaces?

In case of important updates you will get an email notification. You will simply need to go to your client account and download the font files again, free of charge. Don't forget to uninstall the former versions before installing the new ones, and to empty your caches.

3. SPECIFICATIONS

What font formats are available?

All our typefaces are available in .otf (OpenType –CFF) for desktop use (Mac and PC) and in .eot, .woff and .woff2 for web use.

What character set do your fonts cover?

Our different fonts can have different character sets: please refer to the PDF specimen downloadable in the font info section of each typeface for more information.

Do you have a list of supported languages?

Our fonts cover most of the languages using the Latin alphabet. However language covering can slightly differ from one font to another: please refer to the PDF specimen downloadable in the font info section of each typeface for more information.

What OpenType features do your fonts contain?

Our different fonts can have different OpenType features: please refer to the PDF specimen downloadable in the font info section of each typeface for more information.

Can I add or change one or several glyphs in your typeface?

Neither can you alter in any way our typefaces to add or change the design of a glyph nor ask other designers to do so. Please contact us directly at info@apexfoundry.com and we will see what we can do about it.

Can you create custom typefaces?

Alongside its retail typefaces, Apex Type Foundry offers custom design services. If you are interested and want to learn more, contact us at info@apexfoundry.com.

4. TECHNICAL INFORMATIONS

Font installation

1. Download your font file from your account.
2. Extract the files from the .zip archive file before installing the font.

→ Windows

Right-click on the font file and select install.

→ MacOS X

Double-click on the font file and select install.